

JOEY WOMACK

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Determined, self-motivated, responsible and meticulous IT Technician/Admin/Web Developer that delivers superior performance in anything that assigned within the deadline requested.

Microsoft Exchange Admin · VMWare Admin · SQL · VisualOne Admin · IGT Admin · End User Support
· Factsheet Creation · Web Developing/Designing/Maintenance · Digital Signage Creation/Admin
· HTML 5 · WordPress · Dreamweaver · Photoshop · CSS3 · JavaScript/JQuery

PROFESSIONAL EXPERIENCE

AUGUST 2010 – PRESENT

I.T. TECHNICIAN, PALACE CASINO RESORT

Assisted with, monitored, and managed daily activities involving the network, 3rd party software, server maintenance, VMWare Administration and Windows Server 2012 r2 creation. Provided computer/application help desk support with end-users. Provided a liaison between 3rd party applications and their support staff. Performed diagnostics and troubleshooting for desktop pcs, servers, virtual machines, Hospitality system (VisualOne), Point-of-Sale system (InfoGenesis), telephone system accounts (Cisco Unified Communication Manager), Casino Player accounts and software (IGT), casino Promotions (Micro Gaming Technologies), and digital signage software (FourWinds). Performed configurations for Cisco 2960 and 3750 switches and placed into production for Slot floor banks. Built numerous workstations for end-users to use on a daily basis. Provided on-call support for the Casino on a monthly basis. Created and administered multiple users via Microsoft Exchange. Documented and created multiple "how-to" fact sheets and posted them on Microsoft Sharepoint.

FEBRUARY 2002 – AUGUST 2010

WEB DEVELOPER, MISSISSIPPI STATE UNIVERSITY

Designed and developed multiple college division and department web sites using the Adobe Suite of products. Proficient in CSS 3, HTML 5, Javascript/JQuery implementation. PHP/MySQL integration with various websites.

APRIL 1998 – AUGUST 2001

I.T. TECHNICIAN, PALACE CASINO RESORT

Maintained various company systems and end-user accounts. Performed various trouble shooting and administration with Point of Sale, Lodging, Network, and Telephone software and hardware.

EDUCATION

MAY 2002

B.A. BUSINESS ADMINISTRATION, UNIVERSITY OF SOUTHERN MISSISSIPPI

AUGUST 1999

A.A BUSINESS ADMINISTRATION, MISSISSIPPI GULF COAST COMMUNITY COLLEGE

SKILLS

- Self-motivated
- Independent
- Goal-oriented
- Dedicated
- Dependable
- Detail-oriented
- Adaptive
- Resourceful